

PROGRAM ASSESSMENT BY CASA VOLUNTEERS

The purpose of this survey is to evaluate the CASA program. Your participation in this research is voluntary and all of your responses will be kept confidential. Your feedback is important to us, please answer all questions honestly as possible. Thank you for your participation.

1. How long have you served as a Court Appointed Special Advocate?
 - 0-6 months
 - 7 months-1 yr.
 - over 1 yr.-2 yrs.
 - over 2 yrs.

2. **If you are new to the CASA Program in 2004**, how long after you were sworn in were you assigned to a case?
 - 1-4 weeks
 - 5-6 weeks
 - 7-8 weeks
 - more than 8 weeks

3. Describe your current CASA status:
 - actively assigned to one or more case(s)
 - not assigned to a case at this time (waiting for a new case)
 - not assigned to a case at this time (on leave)

4. On how many cases have you been assigned to since your swearing in? _____

5. Estimate how many hours per month you volunteer as a CASA?
 - under 10
 - 10-15
 - 16-25
 - 26-40

Think about whether you (strongly) agree, (4) agree, (3) are neutral, (2) disagree, or 1 (strongly disagree) with the following statements. If the question does not apply to you, please circle the X for not applicable.

	strongly agree	agree	neutral	disagree	strongly disagree	n/a
New CASA's trained in 2004 ONLY:						
6. The preservice training and orientation answered my questions about the program as well as the responsibilities of a CASA.	5	4	3	2	1	X
7. I have a clear understanding of the duties and responsibilities of a CASA.	5	4	3	2	1	X
8. I was adequately prepared to be assigned to a case.	5	4	3	2	1	X

My most recent CASA case:

9. created high levels of frustration	5	4	3	2	1	X
10. produced many rewards	5	4	3	2	1	X
11. was challenging	5	4	3	2	1	X
12. was interesting to me	5	4	3	2	1	X
13. was very time consuming	5	4	3	2	1	X
14. did not meet my expectations	5	4	3	2	1	X
15. I feel I made a difference in my case	5	4	3	2	1	X
16. I actively participated in my case by attending staffings, hearings, etc.	5	4	3	2	1	X
17. I feel the child(ren) has(have) benefited from my CASA involvement	5	4	3	2	1	X
18. I feel very satisfied with my role as a CASA	5	4	3	2	1	X
19. I feel as though I am supported by the CASA staff when needed	5	4	3	2	1	X
20. My court reports have made an impact	5	4	3	2	1	X

THE CASEWORKER

21. finds CASA very helpful	5	4	3	2	1	X
22. has little time to talk to CASA	5	4	3	2	1	X
23. is willing to share information	5	4	3	2	1	X
24. is uncertain of CASA's role in the case	5	4	3	2	1	X

THE ATTORNEY

25. finds CASA very helpful	5	4	3	2	1	X
26. has little time to talk to CASA	5	4	3	2	1	X
27. is willing to share information	5	4	3	2	1	X
28. is uncertain of CASA's role in the case	5	4	3	2	1	X

THE JUDGE

29. finds CASA very helpful	5	4	3	2	1	X
30. has little time to talk to CASA	5	4	3	2	1	X
31. is willing to share information	5	4	3	2	1	X
32. is uncertain of CASA's role in the case	5	4	3	2	1	X

33. In what ways do you feel supported and appreciated by the staff at A Kid's Place?

34. In what ways would you appreciate more support?

35. What type of activities would you like to see more of to assist you in connecting with other CASA's and staff at A Kid's Place?

36. What topic(s) are you interested in and/or would like more information on for future in-services?

37. Do you receive and read the CASA Newsletter that has been sent monthly? Y N

38. What other ways can we get information about upcoming events to you?

- Phone call
- E-mail
- Mail
- Other _____

39. Any other additional information or comments to assist us in making your volunteer experience more rewarding?
